

# Student Welfare

## Useful Contacts



The Student Welfare Team assists with finding suitable accommodation and can help you with a wide range of issues including banking, personal counselling, financial problems, legal issues, transport, course extensions, recreation, etc.

Furthermore, they are available to discuss any difficulties and personal problems (homesickness, health issues, etc). They also communicate with parents when required and refer students to other professional bodies.

### Useful Websites

#### **New Zealand Ministry of Education**

[minedu.govt.nz](http://minedu.govt.nz)

#### **New Zealand Qualifications Authority**

[nzqa.govt.nz](http://nzqa.govt.nz)

#### **New Zealand Immigration Service**

[immigration.govt.nz](http://immigration.govt.nz)

#### **New Zealand Qualifications Authority - Complaints:**

[qadrisk@nzqa.govt.nz](mailto:qadrisk@nzqa.govt.nz)

#### **New Zealand Customs Service**

[customs.govt.nz](http://customs.govt.nz)

#### **New Zealand Herald**

[nzherald.co.nz](http://nzherald.co.nz)

#### **New Zealand Maps**

[wises.co.nz](http://wises.co.nz) or

[mapzone.co.nz](http://mapzone.co.nz)

#### **Auckland Transport (AT)**

[at.govt.nz/bus-train-ferry/](http://at.govt.nz/bus-train-ferry/)

#### **Auckland City Library**

[aucklandcitylibraries.com](http://aucklandcitylibraries.com)

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## Useful Contacts



### International Student Health Resource

Name of Organisation	Phone
Newton Medical Centre Dr Andrew T. Wong – 353 Karangahape Road, Newton	09 309 6871
K-Road Medical Centre 345 Karangahape Road, Newton	09 373 5041 09 379 2740
280 Medical Centre Level 2, 280 Queen Street, Auckland CBD	09 303 0115
Symonds Street Medical Centre Ground Floor, 57 Symonds Street, Auckland	09 309 9577
Ascot Hospital White Cross 24 hour Accident and Medical Clinic 90 Greenlane Road East, Remuera	09 520 9555
White Cross Accident and Medical Clinic/Baycare 215 Kapa Road, Orakei – Open 7 days – 8am to 10pm	09 521 8888
Ponsonby White Cross Accident and Medical Clinic 202 Ponsonby Road, Ponsonby – Open 7 days – 8am to 10pm	09 376 5555
Glenfield White Cross Accident and Medical Clinic 436-440 Glenfield Road, Glenfield – Open 7 days - 8am to 10pm	09 444 4244
St Lukes White Cross Accident and Medical Clinic 52 St Lukes Road, St Lukes – Open 7 days – 8am to 10pm	09 815 3111
One Health 122 Remuera Road, Remuera - Open 7 days - 8am to 8pm	09 522 2800
Counselling Services Louise Woolf – 11 St Mary’s Road, Ponsonby	027 22 95 221
Auckland Psychology 134 Pah Road, Royal Oak, Auckland	09 624 3880
Emergency Psychiatric Service	0800 800 717
Lumino The Dentists – DentalOne 134 Remuera Road, Remuera, Auckland	09 361 7162

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Lumino the Dentists Level 1, 114 Ponsonby Road, Ponsonby, Auckland 1011	09 361 2060
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### Community Welfare Services

Name of Organisation	Phone	Contact website
Police/Emergency	111	-
Auckland Migrant Resource Centre Info Service	09 625 2440	<a href="http://arms-mrc.org.nz">arms-mrc.org.nz</a>
Auckland Sexual Abuse Help	09 623 1700	<a href="http://sexualabusehelp.org.nz">sexualabusehelp.org.nz</a>
Auckland Sexual Health Service	09 630 9770	-
Asian Health Support Service	09 442 3211 or 09 442 3232	<a href="http://asianhealthservices.co.nz">asianhealthservices.co.nz</a>
Asian Problem Gambling Service/Problem Gambling Info Hotline	0800 862 342	-
CADS – Community Alcohol and Drug Service	09 845 1818	<a href="http://cads.org.nz">cads.org.nz</a>
Child, Youth and Family Services (all enquiries call free)	0508 FAMILY (0508 326 459)	<a href="http://cyf.govt.nz">cyf.govt.nz</a>
Chinese Lifeline	09 522 2088 or 0800 888 880 (24 hours)	<a href="http://lifeline.org.nz">lifeline.org.nz</a>
Citizens' Advice Bureau	09 302 3676 or 09 636 6152 (Mandarin Line)	<a href="http://cab.org.nz">cab.org.nz</a>
Domestic Violence Centre	0508 744 633	<a href="http://2shine.org.nz">2shine.org.nz</a>
Family Planning Association	09 522 0120 or 0800 372 5463	<a href="http://familyplanning.org.nz">familyplanning.org.nz</a>
Human Rights Commission	09 309 0874	<a href="http://hrc.co.nz">hrc.co.nz</a>
International Education Appeal Authority (for complaints)	+64 4 463 8000	<a href="http://minedu.govt.nz">minedu.govt.nz</a>
Lifeline NZ	09 5222 999 (24 hours)	<a href="http://lifeline.org.nz">lifeline.org.nz</a>

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AIDS Foundation	0800 802 437 (24 hours)	<a href="http://nzaf.org.nz">nzaf.org.nz</a>
Rainbow Youth	09 376 4155	<a href="http://rainbowyouth.org.nz">rainbowyouth.org.nz</a>
Well Women's Nursing Service	09 523 0263	<a href="http://wons.org.nz">wons.org.nz</a>
Youth Law (free confidential legal advice)	0800 884 529	<a href="http://youthlaw.co.nz">youthlaw.co.nz</a>
Youthline	0800 376 633	<a href="http://youthline.co.nz">youthline.co.nz</a>

### Embassies and Consulates

Embassy of Argentina	Level 14, 142 Lambton Quay, Wellington	04 472 8330
Consulate General of Australia	Level 7, 188 Quay Street, Auckland Central	09 921 8800
Consulate of the People's Republic of Bangladesh	1/122 Aberdeen Road, Castor Bay Postal Address PO Box 31383, Milford, Auckland	09 410 2335
Embassy of the Federative Republic of Brazil	Level 13, 10 Customhouse Quay, Wellington	04 473 3516
Consulate of Chile	19 Bolton Street, P.O. Box 3861, Wellington	04 471 6270
Consulate General of China	588 Great South Road, Greenlane, Auckland	09 525 1589
Embassy of the Republic of Colombia	Colombian Consulate P.O. Box 949, Nelson	03 545 1154
High Commission of the Republic of the Fiji Islands	31 Pipitea Street, Thorndon, Wellington	04 473 5401
Embassy of France	34-42 Manners Street, PO Box 11-343, Wellington	04 384 2555
Embassy of the Federal Republic of Germany	90-92 Hobson Street – Thorndon, 6011 Wellington	04 473 6063
High Commission for India	Level 9, 180 Molesworth Street, P.O. Box 4045, Wellington 6011	04 473 6390/1
Embassy of Indonesia	70 Glen Road, Kelburn, Wellington	04 475 8699
Consulate General of Japan	Level 15, AIG Building, 41 Shortland Street, Auckland	09 303 4106

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High Commission for the Republic of Kenya	Level 3, QBE Building, 33-35 Ainslie Avenue, Canberra, ACT, Australia PO Box 1990, Canberra City, ACT 2601, Australia	+61 2 6247 4788
Consulate of Korea	Level 12, Tower 1, 205 Queen Street, Auckland Central, Auckland	09 379 0818
Consulate Office of Malaysia	19 Morgan Street, Newmarket, Auckland	09 355 6016
Consulate of Mexico	AMP Chambers, Level 2, 187 Featherston Street, Wellington 6011	04 472 0555
Consulate of Mongolia	30 Avalon Cres, Avalon, Lower Hutt 5011	04 569 2788
Consulate of Peru	1/13 Clyde Road, Browns Bay, P.O. Box 35015, Auckland 0753	09 832 9840
Consulate General of the Philippines	16 High Street, Auckland 1140	09 302 7277
Consulate Republic of Poland	Level 4, 44 Khyber Pass Road, Newmarket, Auckland 2023	09 377 4657
Consulate of Portugal	16 Fisher Crescent, P.O. Box 1024-16, Auckland	09 259 4014
Embassy of the Russian Federation	57 Messines Road, Karori, Wellington	04 476 6113
Royal Embassy of Saudi Arabia	1 Queen Street, HSBC Building, Level 13, P.O. Box 105986, Auckland	09 912 7808
Consulate of Spain	Level 11, BNZ Trust House Bldg, 50 Manners Street, Wellington	6142 04 802 5665
High Commission for the United Republic of Tanzania	Level 2, 222 La Trobe Street, Melbourne 3000, Australia	(61-3) 9667 0243
Royal Consulate General of Thailand	Level 5, 18 Shortland Street, Auckland	09 373 3166
Embassy of Turkey	15-17 Murphy St, Thorndon, Wellington 6011	04 472 1290
Embassy of the United Arab Emirates	12 Bulwarra Close O'Malley, ACT 2606 Australia	+61 2 6286 8802
British Consulate General United Kingdom	Level 17, 151 Queen Street	09 303 2973

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	Postal Address Private Bag 92 014, Auckland	
Consulate General of United States	Level 3, Citibank Centre, 23 Customs St East, Auckland	09 303 2724
Consulate of Uruguay	18 Viaduct Harbour Ave, Auckland, 1010	09 914 7263
The Embassy of the Socialist Republic of Vietnam	Level 21, Grand Plimmer Tower, 2-6 Gilmer Terrace, Wellington	04 473 5912